

1st May - 31st July 2018

# TRY POLIDENT TODAY.

For more information call **1800-88-3225**  
or log on to **polident.com**

# POLIDENT MONEY BACK GUARANTEE CLAIM FORM

If you are not satisfied with the Polident product after 14 days use, we will give you a full refund.\*

\*Terms & Conditions apply.



## 1 Simply complete the form below.

Name (as per I.C.): \_\_\_\_\_

I.C No.: \_\_\_\_\_ Mobile No.: \_\_\_\_\_

Address: \_\_\_\_\_

Email: \_\_\_\_\_

Reason for dissatisfaction: \_\_\_\_\_

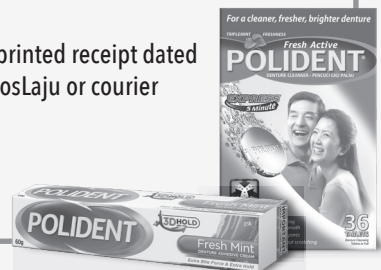
## 2 Attach the original purchase receipt dated within the Campaign Period.

## 3 The product must not be more than 50% used.

## 4 Send your claim form, product, together with the original printed receipt dated within the Campaign Period plus a copy of your NRIC via PosLaju or courier before 31st August 2018 to:

**Polident MBG**

**26-2, Jalan USJ 9/5P, 47620 Subang Jaya, Selangor.**



### Terms & Conditions

- This Campaign is organized by GlaxoSmithKline Consumer Healthcare Sdn Bhd ("Organizer") and is open to all Malaysian citizens except for the following groups of persons who shall not be eligible to participate in this Campaign:
  - Malaysian citizens under the age of 18 (as at 1 May 2018); or
  - Employees of the Organizer (including its associates and related companies) and their immediate family members (children, parents, brothers and sisters, including spouses); or
  - Representatives, employees, servants and/or agents of advertising and/or promotion service providers of the Organizer (including its associated and related companies), and their immediate family members (children, parents, brothers and sisters (including spouses).
- This Campaign will run from 1 May 2018 to 31 July 2018 ("Campaign Period"). The Organizer reserves the right to shorten or extend the Campaign Period and to cancel, amend or defer the Campaign at any time without notice.
- The participating products of the Organizer in this Campaign are from the Polident adhesive and cleanser range, any variant ("Participating products").
- The purpose of the Campaign is operated on the premise to encourage customers of Caring Pharmacy to use the Participating products; and, in the event that the customers are dissatisfied with the Participating products, the customers will be able to get their money back through the customers' participation in this Campaign.
- All completed claims must reach the Organizer by 31 August 2018 ("Closing Date"). All claims received after the Closing Date will be disqualified.
- How to claim for the full refund:
  - Complete the claim form and attach the original printed receipt dated within the Campaign Period.
  - Only original printed receipts with proper description of the Participating products will be accepted. Duplicate and re-printed receipts are not accepted. The Organizer reserves the right to disqualify any illegible, disfigured or modified receipts.
  - Enclose the partially used Participating products into an envelope to be returned to the Organizer, by:
    - Returning the (partially used - half full or more) Participating products in order to be entitled for the full refund.
    - Please ensure that the cap (of the Participating products [where relevant]) (e.g. Polident adhesive) is securely fastened.
  - Send the completed claim form, the Participating products, together with the original printed receipt plus a copy of the customer's NRIC via Pos Laju or courier service to the address below before the Campaign Closing Date: 26-2, Jalan USJ 9/5P, 47620 Subang Jaya, Selangor.
  - Only one (1) claim per household.
  - Proof of courier of the claim form and Participating products will not be constituted as proof or receipt by the Organizer. The Organizer will not be held liable in the event of non-receipt of claims sent by the customers.
  - Claim forms that are incomplete, illegible, damaged, delayed or do not have valid or adequate proof of purchase will be disqualified.
  - Upon verification, the Organizer will issue a cheque to the successful customers for the full refund equal to the purchase amount stated in the original printed receipt.
- The Organizer collects Personally Identifiable Information ("PII") to provide services or to correspond with the customers. This information is stored in a manner appropriate to the Organizer and is used to fulfil the customers' request(s). By submitting the customers' PII, the Organizer deems that permission is given to the Organizer and/or its authorized agents to use the PII for the purpose of present and future marketing and promotional purposes and to improve its products and services.
- The Organizer's decisions are final and no correspondence will be entertained.
- The Organizer reserves the right to amend, delete or to add to these Terms and Conditions without any prior notice at any time and the customers shall be bound to such changes.
- By participating in this Campaign, customers agree to be bound by this Campaign's Terms and Conditions and the decisions of the Organizer.